

# Routine collection of PREMs in cancer care:

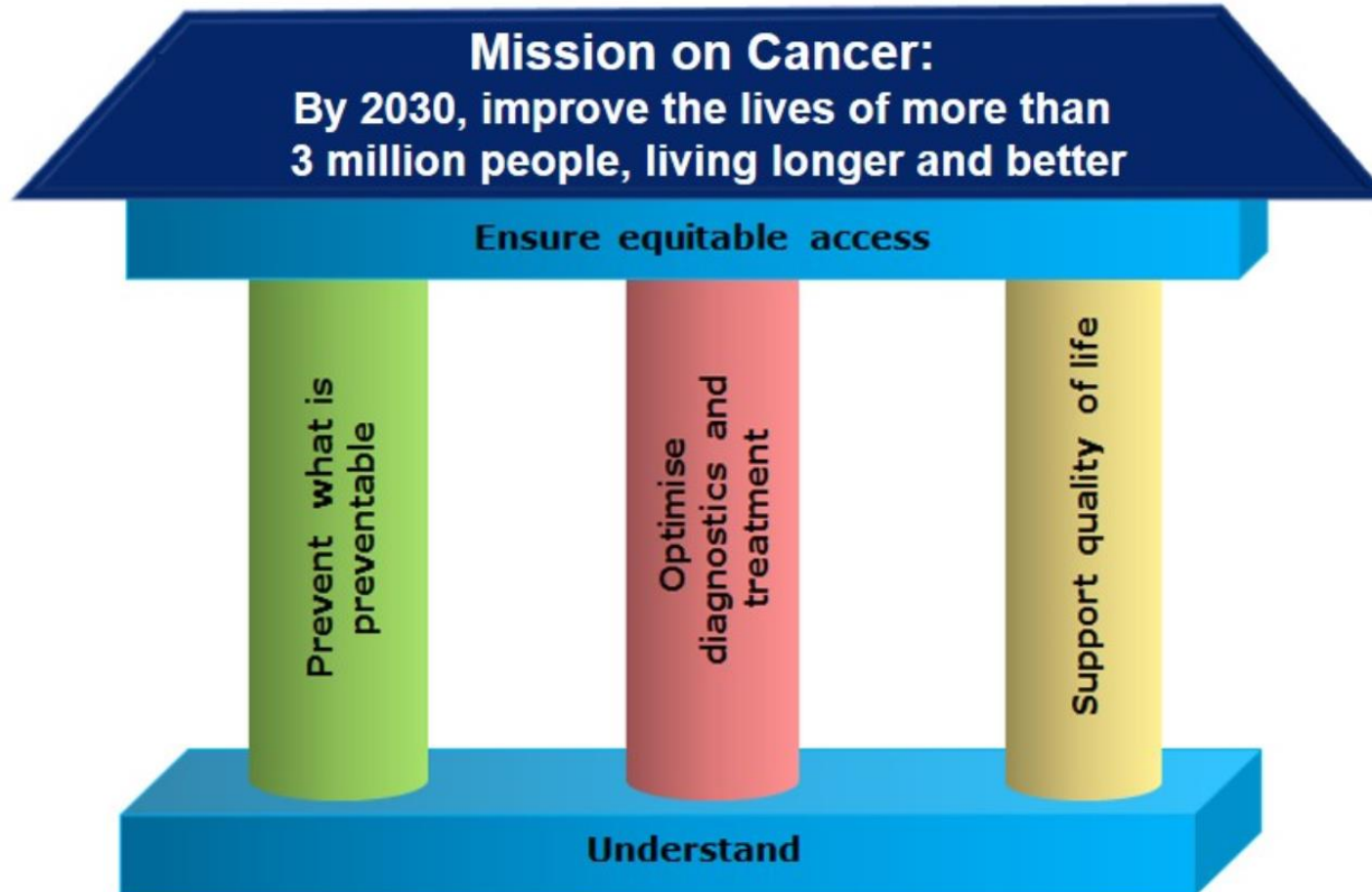
## Is it feasible?

Health Services Research Group

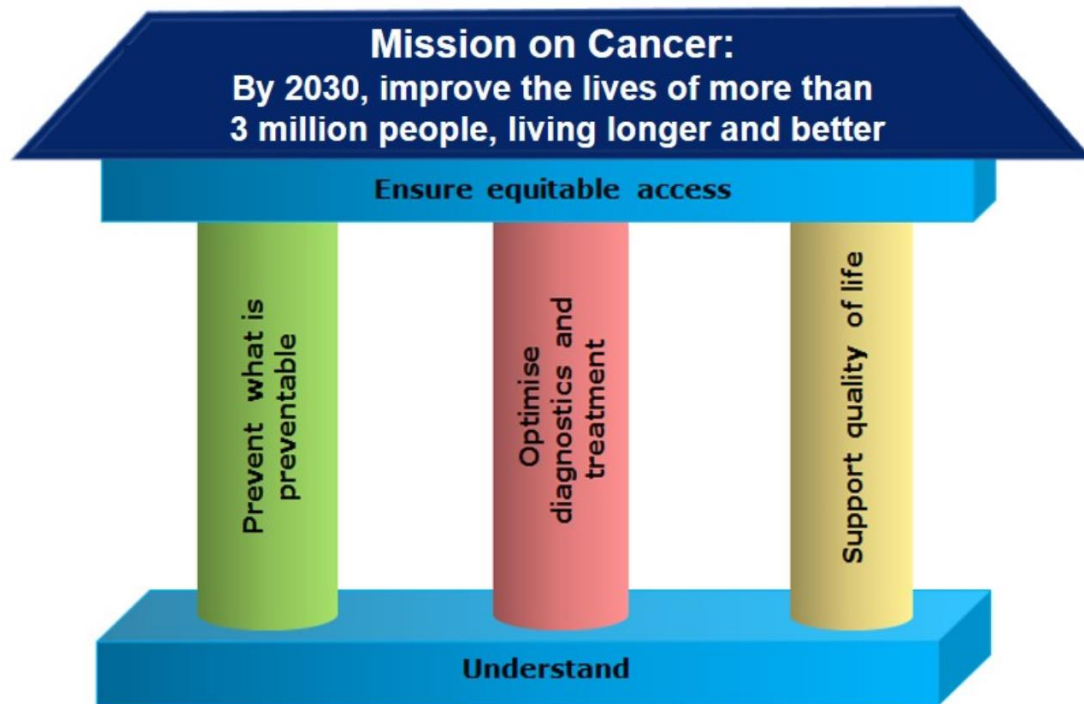
Olatz Garin

 Hospital del Mar  
Research Institute <sup>R</sup>  
Barcelona

 75 YEARS  
Researching  
for people's  
health

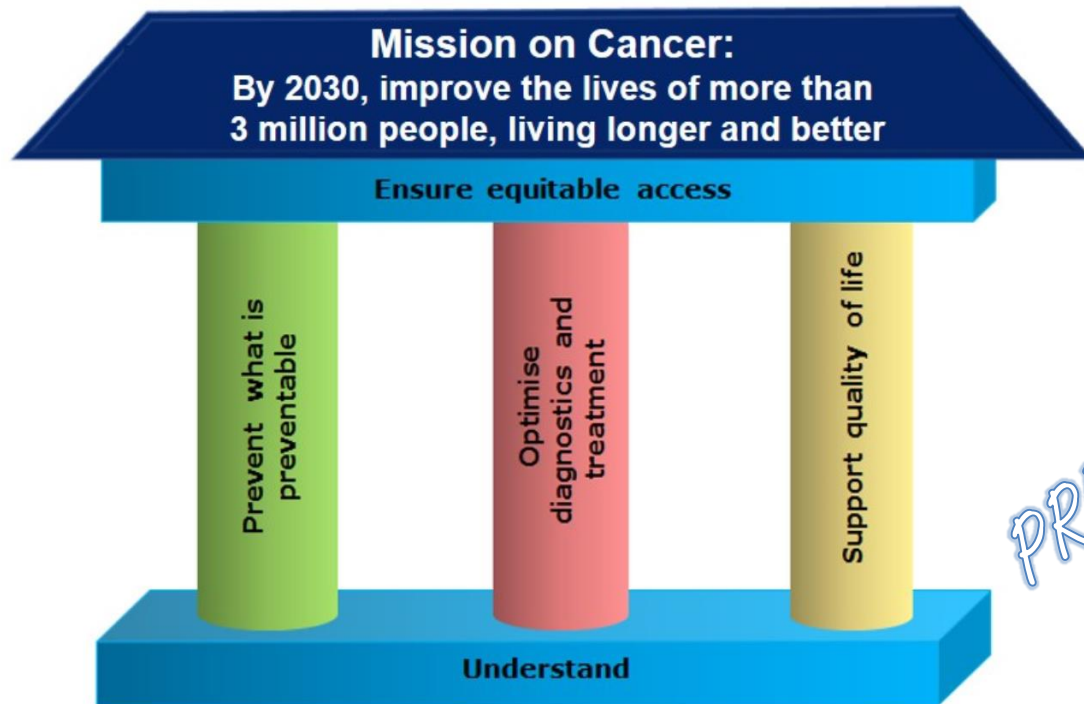


<https://op.europa.eu/en/publication-detail/-/publication/b389aad3-fd56-11ea-b44f-01aa75ed71a1/>



## Implementation of PRMs:

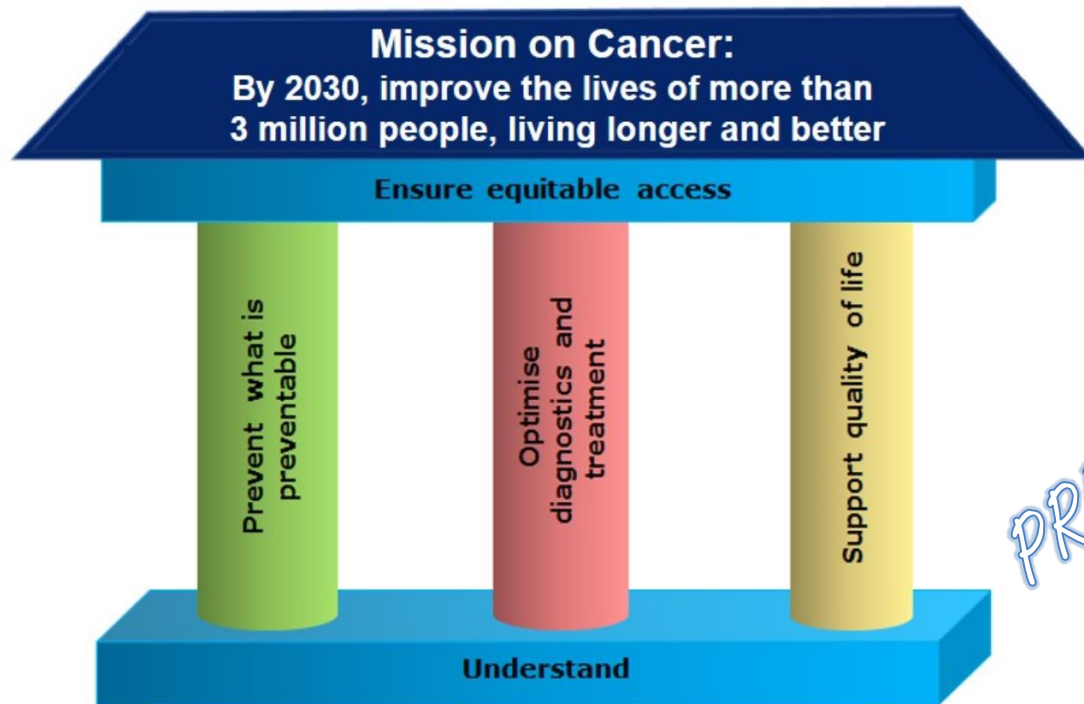
- Improve the management of patients
- Predict meaningful clinical outcomes
- Allow for shared decision making



PREMs?

## Implementation of PRMs:

- Improve the management of patients
- Predict meaningful clinical outcomes
- Allow for shared decision making



PREMs?

## Implementation of PRMs:

- Improve the management of patients
- Predict meaningful clinical outcomes
- Allow for shared decision making
- Increase patient satisfaction with care
- Identify areas for service improvement
- Improve health systems, moving towards

Value-Based Healthcare

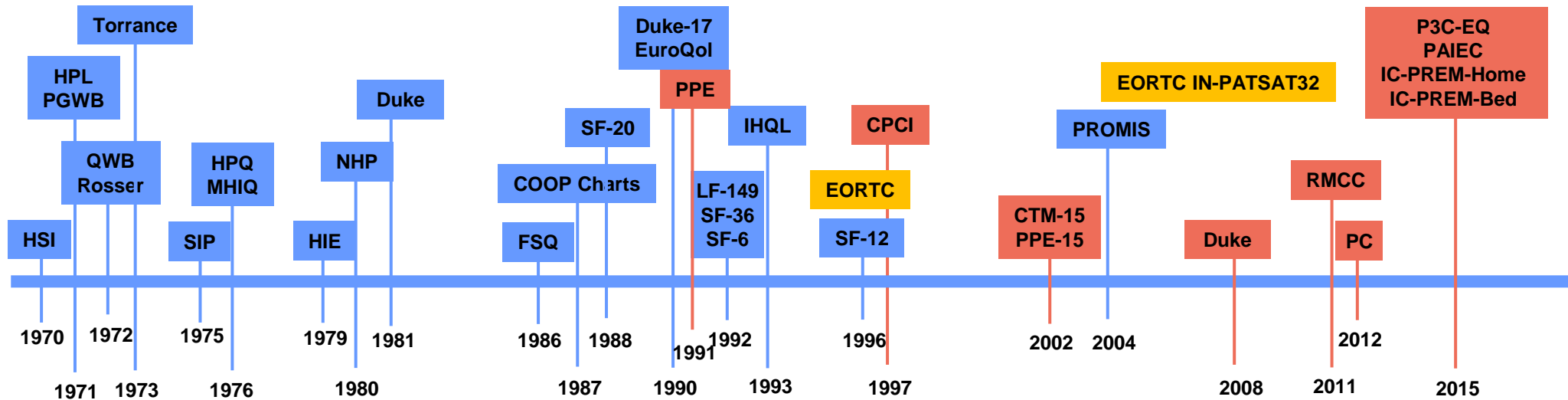
Enablers and challenges for a  
successful implementation?

Enablers and challenges for a  
successful implementation:

- Instrument

# Enablers and challenges for a successful implementation:

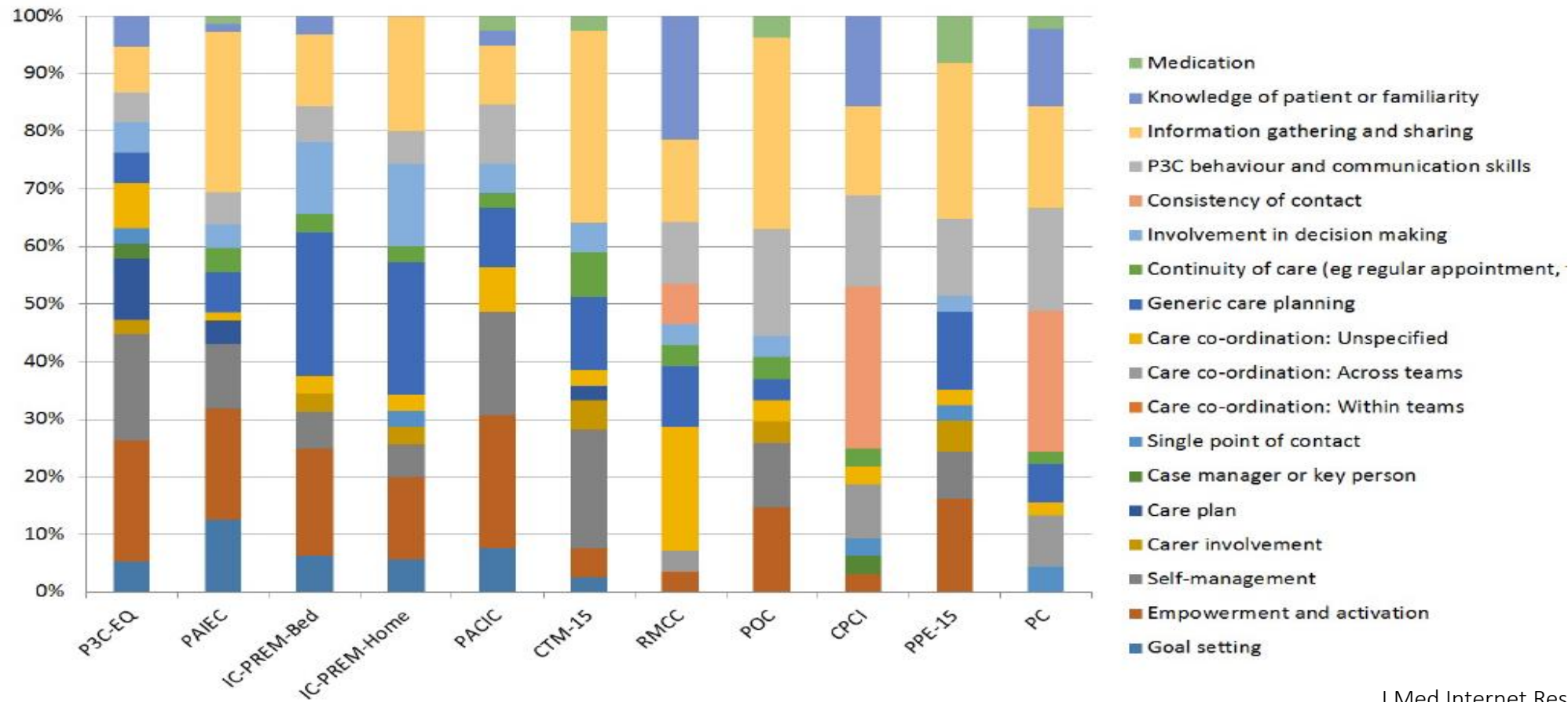
- Instrument





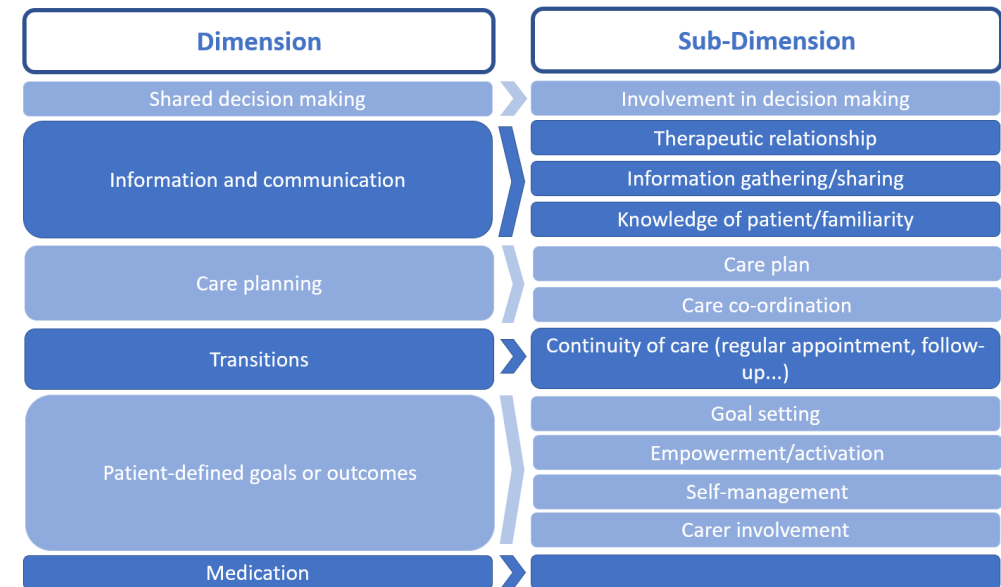
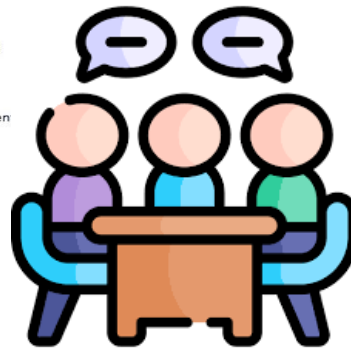
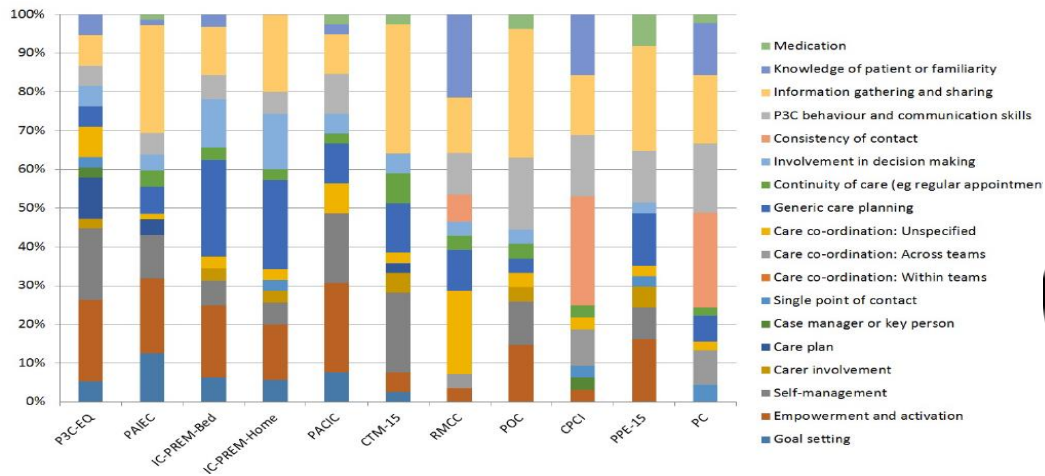
# Enablers and challenges for a successful implementation:

- Instrument



# Enablers and challenges for a successful implementation:

- Instrument

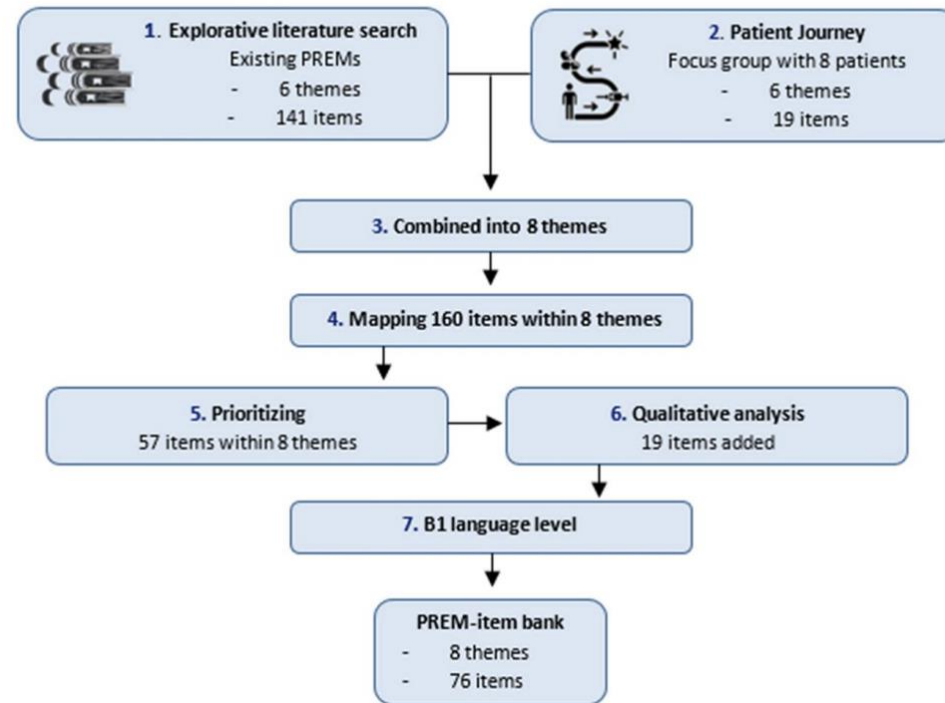


**CC-PREM**  
(16 items)

# Enablers and challenges for a successful implementation:

## Instrument

### 1<sup>st</sup> steps in the development of a cancer-specific PREM-item bank



# Enablers and challenges for a successful implementation:

- Instrument

- Administration

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- Instrument

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# Enablers and challenges for a successful implementation:

- Instrument

- Administration



# Enablers and challenges for a successful implementation:

- Instrument

- Administration



**REDCap**  
Research Electronic Data Capture

## Enablers and challenges for a successful implementation:

- Instrument
- Administration

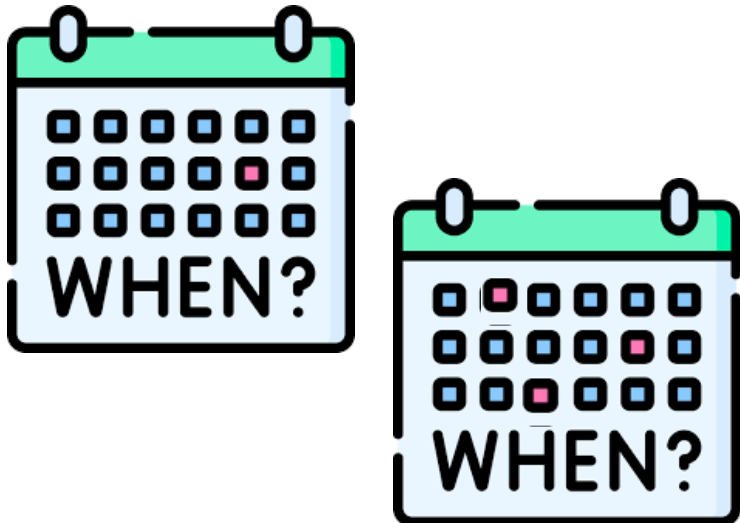
- Time / Frequency



# Enablers and challenges for a successful implementation:

- Instrument
- Administration

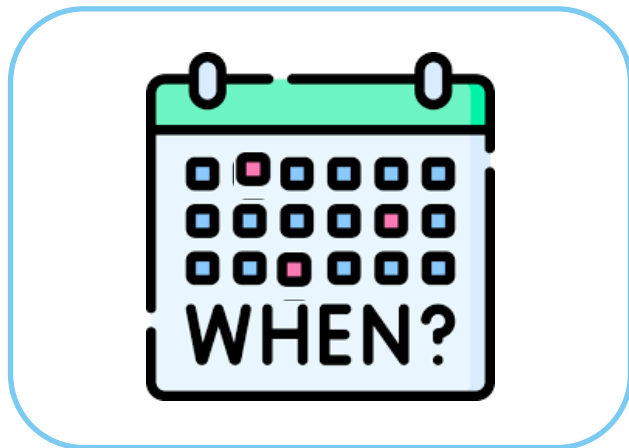
- Time / Frequency



# Enablers and challenges for a successful implementation:

- Instrument
- Administration

- Time / Frequency



## Enablers and challenges for a successful implementation:

- Instrument
- Administration system
- Time / Frequency

- Results

# Enablers and challenges for a successful implementation:

## 1. Your Health System (YHS) web tool

5 of the 23 PREMs from the CPES-IC are publicly available in CIHI's YHS web tool:

- Communication With Nurses
- Communication With Doctors
- Involvement in Decision-Making and Treatment Options
- Information and Understanding When Leaving the Hospital
- Overall Hospital Experience

All 5 measures can be found under the Person-Centredness theme in [Your Health System: In Depth](#). The Overall Hospital Experience measure is also reported under the Quality of Care theme in [Your Health System: In Brief](#).

## 2. Public reports

CIHI has also released patient experience survey results through the following reports:

- [Patient experience in Canadian hospitals, 2022](#)
- [Impact of COVID-19 on patient experience in acute care hospitals](#)

## 3. Canadian Patient Experiences Survey (CPES): Comparative Results tool

The [CPES: Comparative Results tool](#) provides authorized users with access to results from CIHI's [Canadian Patient Experiences Reporting System \(CPERS\)](#) in a private online environment. CPERS receives data about patient experiences from hospitals or jurisdictions that administer the CPES-IC. The purpose of the CPES: Comparative Results tool is to provide hospital-level comparative results in order to support quality improvement efforts. If you are a submitting hospital and would like to get access, write to [help@cihi.ca](mailto:help@cihi.ca).

## 4. Data Request Program

- Instrument
- Administration system
- Time / Frequency

- Results



It is feasible!!!!

# It is feasible!!!!

- PLAENSA (Generalitat de Catalunya) – Population Surveys

- Representative sample of the whole territory
- In and out patient version
- Longitudinal (once a year)
- CATIs



- More experience / not satisfaction
- PREMs
- Standardized and validated
- For bechmarking

<https://catsalut.gencat.cat/ca/coneix-catsalut/presentacio/instruments-relacio/valoracio-serveis-atencio-salut/enquestes-satisfaccio/>

- Institutional strategic objective -

- Research Project

# It is feasible!!!!

- PLAENSA (Generalitat de Catalunya) – Population Surveys
- Institutional strategic objective – Inpatients Health Status & Exp.

**INDICACIONS:**  
S'expliquen signes d'alarma i reconsulta a urgències  
Control al seu CAP

Metge/essa Responsable de l'Alta

|  |   |
|--|---|
| <b>Dr/a.</b> Fernandez, L<br><b>Metge/essa</b> (Nº Col.legiat : 08-58244-4)<br><b>Resident</b> | <b>Dr/a.</b> Sole, J<br><b>Metge/essa</b> (Nº Col.legiat : 08-32378-4)<br><b>Adjunt</b> |
|--|---|

**NOTE:** In a week you may receive a TEXT Message with a survey link aimed to know your health status and how you value the care received during this hospitalization. If this is the case, we will really appreciate your participation, it is important to advance in the improvement of the service..

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Les seves dades personals s'incorporen en un fitxer d'usuaris a fi del seu tractament sanitari. Pot exercir el seu dret d'oposició, accés i rectificació de les dades inexactes dirigint-se al Servei de Documentació Clínica.  
*Sus datos personales se incorporan en un fichero de usuarios para su tratamiento sanitario. Puede ejercer su derecho de oposición, acceso y rectificación de los datos inexactos dirigiéndose al Servicio de Documentación Clínica*

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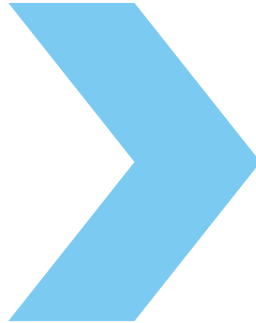
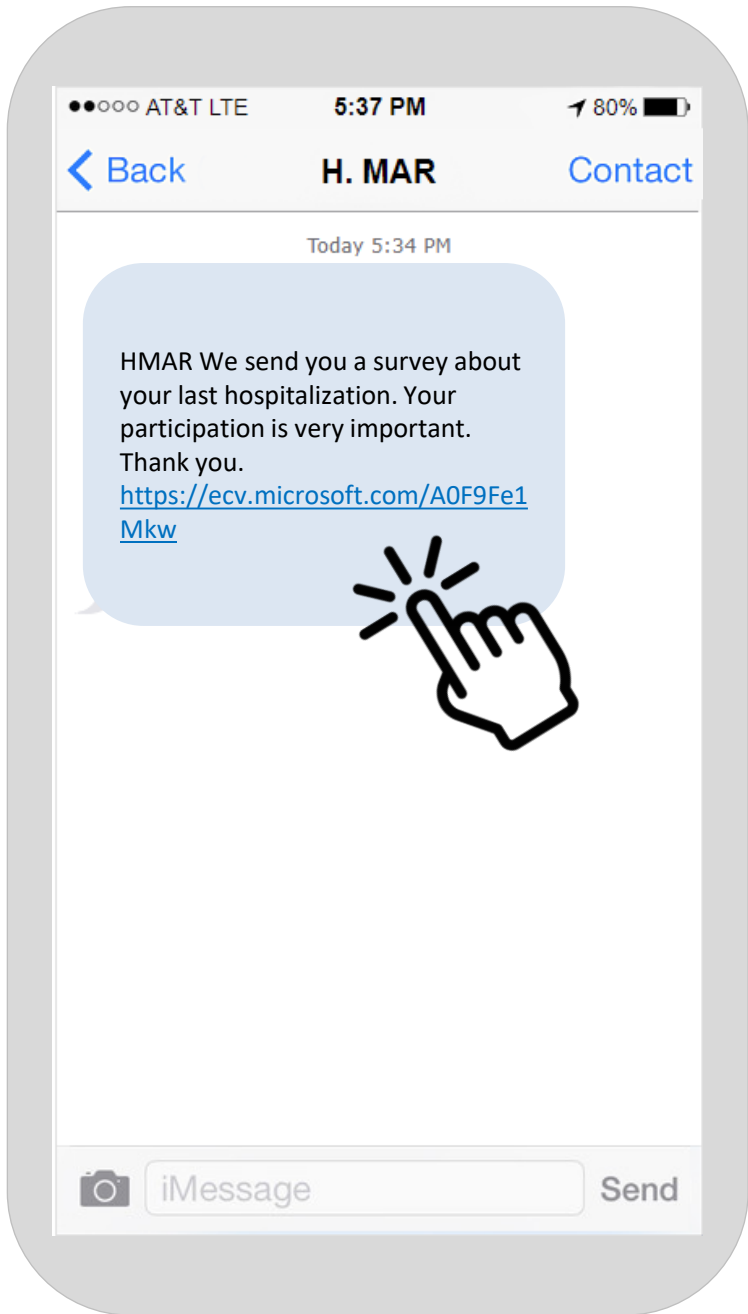
CONSORCI MAR PARC DE SALUT DE BARCELONA | NIF 50800471E | Passeig Marítim, 25/29 | 08003 Barcelona | Telèfon 932 483 000 | Fax 932 483 254 | www.hospitaldelmar.cat

**Pàgina 1 de 1**



7 days after

- Research Project



**EQ-5D-5L**  
**Picker Patient Experience, PPE-15**



🌐 Español (España, alfa... ^

✓ Español (España, alfabetización internacional)

Català v



# Cuestionario sobre su salud y su ingreso hospitalario

En el Hospital del Mar queremos conocer su estado de salud después del alta y la valoración que hace de su estancia hospitalaria a través de las respuestas a las siguientes preguntas. No le llevará más de 10 minutos.

Su valoración sobre la atención recibida será tratada de forma anónima y nos ayudará a continuar avanzando en la mejora del servicio.

Siguiente

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# It is feasible!!!!

- PLAENSA (Generalitat de Catalunya) – Population Surveys
- Institutional strategic objective – Inpatients Health Status & Exp.
- Research Project – Selected Units

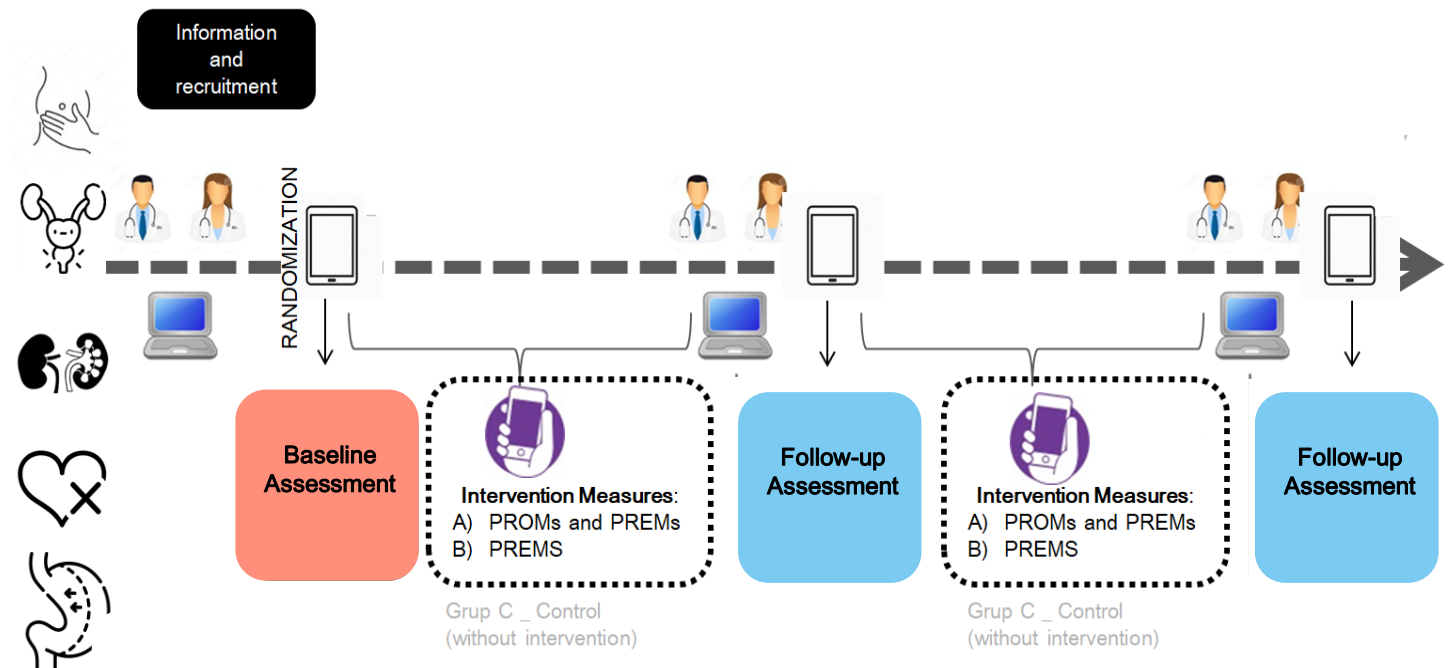


Subdirección General de Evaluación y Fomento de la Investigación



2021

**Implementing PROMs and PREMs in routine clinical care:**  
**Assessment of requirements and impact**



..... we have incorporated patients as co-researchers!!!!



**Biomarkers often fail to correspond with how a patient is actually feeling.**

**PRMs complement them by adding information on what actually matters to patients.**